



Riding for the Disabled Association (NSW)

PARTICIPANT RIGHTS AND RESPONSIBILITIES

Riding for the Disabled Association (NSW) considers that informed involvement by participants (or their carers) in planning their programmes is essential in quality service provision and in achieving optimal outcomes for the participants and their carers.

Participants are the focus of the Riding for the Disabled Association (NSW) programs and it is important that their rights are acknowledged and promoted in all aspects of service delivery.

A. PARTICIPANTS' RIGHTS

- Participants views will be taken into account in the planning and evaluation of the service.
- Participants have a right to privacy, confidentiality and anonymity.
- Participants, or with their permission, their carer, have a right to ask for access to any information about themselves held by Riding for the Disabled Association (NSW).
- Participants will be made aware of the standard of service which they can expect. Services will be provided in a safe manner that respects the dignity and independence of the participant, and is responsive to the social, cultural and physical needs of the participant.
- Participants have the right to refuse a programme place and refusal will not prejudice their future access to a programme place, depending on available places in programmes.
- Participants have a right to complain about the service they are receiving without fear of retribution.
- Complaints by participants will be dealt with fairly and promptly.
- The participant has the right to appoint an advocate of their choice to represent their interests.
- Participants have the right to request to have their service provider changed.

B. PARTICIPANTS' RESPONSIBILITIES

- Participants should inform Riding for the Disabled Association (NSW) if they are not going to attend a scheduled programme.
- Participants should inform RDA (NSW) if their personal details change.
- Participants should act in a way that respects the rights of other participants and Riding for the Disabled (NSW) staff.
- Participants or their carer or advocate should take responsibility for the outcomes of any decisions they make.
- Participants must abide by the work, health and safety regulations and procedures as stipulated by Riding for the Disabled (NSW).
- Participants must abide by Riding for the Disabled Association (NSW) Code of Conduct, policies and procedures outlined on the website and in the attachment below.



Attachment: RDA (NSW) Rider / Driver Code of Behaviour

The following is a code of behaviour that is expected of all riders and persons involved in all competition events and displays under the auspices of RDA (NSW).

- In all equestrian sports, the horse must be considered paramount.
- Legislation regarding the health and welfare of the horse must be adhered to not only during RDA (NSW) events but also in training.
- Riders are expected to treat the horse they ride, whether their own or borrowed from others with consideration and respect.
- Respect the rights, dignity and worth of fellow participants, coaches, officials, volunteers and spectators.
- Do not tolerate acts of aggression.
- Respect the talent, potential and development of fellow participants and competitors.
- Care for the equipment provided to you as part of your program.
- Be frank and honest with your coach concerning illness and injury and your ability to participate fully within the program requirements.
- At all times avoid intimate relationships with your coach.
- Riders should at all times, act in a manner so as to not bring the athlete, the sport, or RDA (NSW) into public disrepute or censure.
- Conduct yourself in a professional manner relating to language, temper and punctuality, be courteous, kind and always set a good example in dress and behaviour.
- Abide by the rules of competition and respect the decision of the judges and stewards, making all appeals through the formal process and respecting the final decision.
- Be honest in your attitude and preparation to training and participation. Work equally hard for yourself and your team.
- Cooperate with coaches, volunteers and staff in development of programs to adequately prepare you to perform at your best.
- Riders must not have used or administered any substance that, if it had been detected as being present in the rider's body tissue or fluids, would have constituted doping as defined in the APC's Anti-Doping Policy.
- Riders are expected to be good ambassadors for RDA (NSW), equestrian sport and for themselves.
- Understand the repercussions if you breach, or are aware of any breaches of, the RDA (NSW) Member Protection Policy