

### Provide work skill instruction Mentor in the workplace

## Nominate 1 person from your table to come to the front

# Make a Boat from paper on your table.....

#### Does your boat look like this?



### Providing work skill instruction

- Organise instruction or demonstration
- Conduct instruction or demonstration
- Check training performance
- Review personal training performance



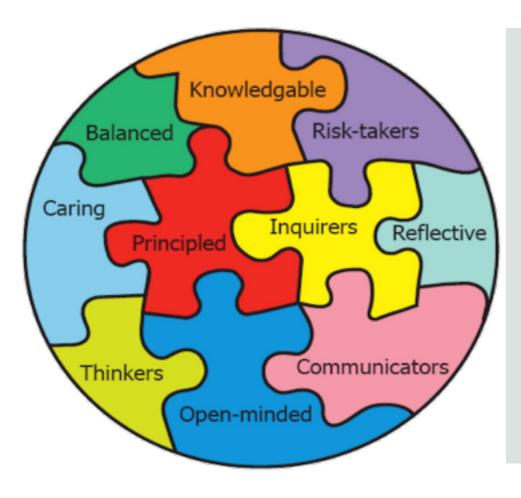
### Things to consider when organising instruction and demonstrations

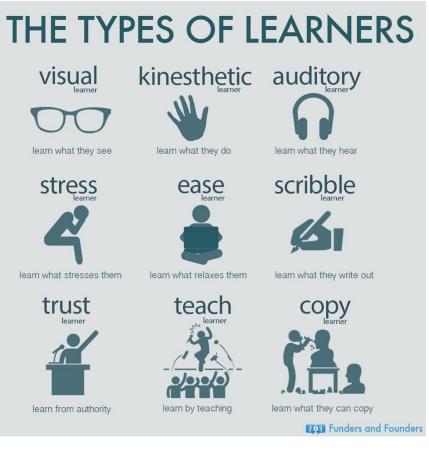


Things to consider when organising instruction and demonstrations

- Learner characteristics
- Learning environment
- Check instruction and demonstration objectives
- Review learning materials
- Organise physical resources
- Notify learners of the program or plan

#### Learner characteristics





### Learner characteristics

- Inquirers develop a natural curiosity
- Knowledgeable explore concepts, ideas and issues based on knowledge and experience
- Thinkers exercise initiative in applying critical thinking and use creativity to resolve complex problems and make reasoned ethical decisions
- Communicators they understand and express ideas and information confidently, work well with others
- Principled act with honesty and integrity and strong sense of fairness, they take responsibility for their own learning
- Open-minded understand and appreciate their own personal histories and respect the perspectives, values and traditions of others
- Caring show empathy, compassion and respect the needs of others
- Risk-takers approach unfamiliar situations and uncertainty with courage
- Balanced understand the importance of intellectual physical and emotional well-being for themselves and others
- Reflective give consideration to their own learning and experience. Understand their strengths and limitations in order to support their learning and development

## Things to consider when conducting instruction and demonstrations

#### **Interpersonal Skills**



teamwork

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### Things to consider when conducting instruction and demonstrations



## Things to consider when conducting instruction and demonstrations

- Use interpersonal skills to establish safe and comfortable learning environment
- Follow the plan
- Brief learners on WHS issues
- Use delivery techniques to structure, pace and enhance learning
- Apply communication and coaching techniques
- Provide opportunities for practice
- Provide and discuss feedback on learner performance

### Things to consider when checking training performance







## Things to consider when checking training performance

- Use measures to ensure learners are acquiring and can use new technical and generic learning skills
- Monitor learner progress in consultation with learner
- Review relationship between learner and trainer and adjust to suit learner needs

### Things to consider when reviewing personal training performance





Things to consider when reviewing personal training performance

- Self reflect on own performance and document strategies for improvement
- Document and store records relating to the session and learners

Session title				
Learning				
objective				
Session				
timeframe				
Learning				
resources				
required				
CONTENT DELIVERY				
Sequence	Topics / Content – What are you going to cover?	Method of delivery – How will you deliver it?		
Intro				
Body				
Conclusion				

#### Mentor in the workplace

- Develop a mentoring plan
- Facilitate mentoring relationship
- Monitor existing relationship
- Evaluate the effectiveness of mentoring



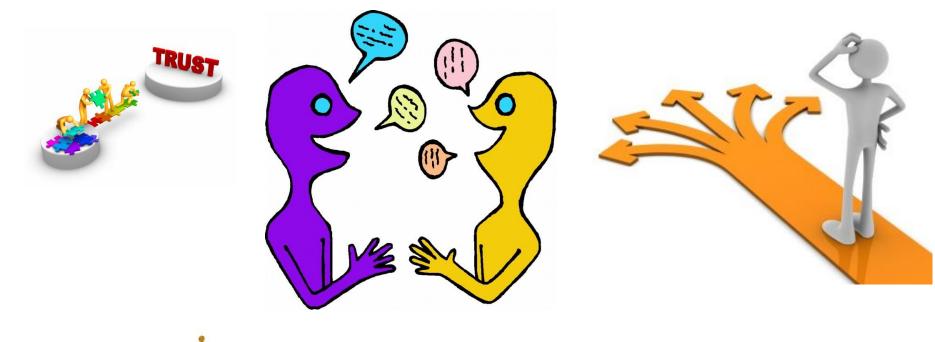
### Things to consider when developing a mentoring plan



## Things to consider when developing a mentoring plan

- Identify scope and boundaries of the mentoring relationship
- Document a mentoring plan
- Establish ground rules and negotiate realistic expectations
- Establish and maintain confidentiality of the relationship

### Things to consider when facilitating and monitoring mentoring relationships







## Things to consider when facilitating mentoring relationships

- Develop the learners confidence, self-esteem, respect and trust
- Share personal experiences and knowledge
- Support the person to develop and use skills in problem solving and decision making
- Use networks to assist the person
- Provide information and guidance to enhance engagement in the workplace
- Use techniques to resolve differences

## Things to consider when monitoring mentoring relationships

- Provide planning assistance and guidance to suit the individuals requirements
- Provide feedback on progress towards achieving the expectations and goals of the mentoring process
- Recognise and discuss changes in the mentoring relationship
- Negotiate and manage closure of the mentoring arrangement once objectives are met

#### Don't let it get to this.....



#### **MENTORING PLAN**

Mentoree Name:		Mentor Name:		Date:	
Long-Term Go	als:				
Objectives to Achieve Long-Term	Mentoree's Ac Steps	tion	Mentor's Ac Steps	tion	Target Completion Date(s)
Objective #1:					
Objective #2:					
Objective #3:					
Objective #4:					

<b>Barriers to overcome</b>	Ba	rrier	s to	over	come
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Specific support required:

Success measures:

Mentoring session dates:

Mentor: I agree to fulfil the requirements	Mentee: I agree to fulfil the requirement
of this mentoring arrangement and	of this mentoring arrangement and
maintain confidentiality.	maintain confidentiality.

### Things to consider when evaluating the effectiveness of mentoring



## Things to consider when evaluating the effectiveness of mentoring

- Establish and discuss the benefits gained from the mentoring process
- Reflect on and articulate the personal benefits gained from providing mentoring
- Identify and report the outcomes of the mentoring arrangement and the benefits to the organisation and procedures to improve the mentoring system or program

#### Your own Professional Development

- Why do we need to do Professional development?
- What areas would you like to see included in our PD plans?
- In the next week you will receive a form to formalise your Professional Development into the Cert III of Equine Therapy Programs for people with disabilities. There will be some PD activities included.

Any questions?

#### Questions?

#### Email: training@rdansw.org.au

Main work day will be Mondays 😳